

DOC visitor and information centres

The DOC website has detailed information about conservation areas nationwide. Visit www.doc.govt.nz to find out more.



Franz Josef Visitor Centre.

Department of Conservation (DOC) Visitor and Information Centres are important places. They offer information about the range of recreation activities available in the area and region, interesting natural, cultural and historic heritage features, and information about conservation work and opportunities to become involved.


DOC Visitor and Information Centres are generally open from 9.30 a.m. to 4.30 p.m. seven days a week. Most are in or adjacent to national parks, world heritage areas or significant marine parks or reserves. They provide good information to help you plan your time and activities in conservation areas. Many have displays which provide information about the unique flora, fauna and heritage of the area, and the active conservation work undertaken by local staff and volunteers to ensure that our parks keep their special values now and into the future.

Department of Conservation Visitor and Information Centres focus on providing information about conservation areas.

Nelson Lakes Visitor Centre.



Other visitor information centres



There are over 90  **i-SITE** (i-SITE) Visitor Centres nationwide which provide general tourist information, accommodation and activity bookings. i-site visitor centres which have comprehensive information about conservation areas are listed below. i-site information centres are generally easy to find in centre or main highways of towns and cities, check www.purenz.com for details.



Mount Bruce National Wildlife Centre.



DOC AND OTHER VISITOR AND INFORMATION CENTRE DETAILS

NAME	OPENING HOURS* SERVICES OFFERED	ADDRESS	WEBSITE/ E-MAIL	PHONE	FAX
 SITE = i-SITE information centre with DOC information					
Northland					
Russell Visitor Centre	Open every day. Bay of Islands and other parks and reserves	The Strand, RUSSELL	www.doc.govt.nz russellvc@doc.govt.nz	09 403 9005	09 403 9009
Waipoua Visitor Centre	Open every day. 8 a.m.–5 p.m. Extended hours in summer Historic displays on Kauri gum digging.	Waipoua River Rd, (1 km from SH12), Waipoua Forest, DARGAVILLE	www.doc.govt.nz waipouavc@doc.govt.nz	09 439 3011	09 439 3016
Auckland					
Auckland Information Centre	Open Mon–Fri: 9.30 a.m.–5 p.m.; Sat: 10 a.m.–3 p.m. Sun: Closed. Local and national DOC information and bookings	Ground Floor, Ferry Buildings Quay Street, AUCKLAND	www.doc.govt.nz aucklandvc@doc.govt.nz	09 379 6476	09 379 3609
Waikato					
Kauaeranga Visitor Centre	Open every day. Coramandel FP information	Kauaeranga Valley Road, THAMES	www.doc.govt.nz kauaerangavc@doc.govt.nz	07 867 9080	07 867 9095
Bay of Plenty					
Tourism Rotorua  SITE	Open every day.	1167 Fenton St, ROTORUA	tourism.rotorua@doc.govt.nz	07 348 5179	07 348 4133
Rangitaiki Visitor Centre	Open Mon–Fri: 8 a.m.–5 p.m. except public holidays. Open every day from Labour Weekend (late Oct) to 25 April. Te Urewera National Park and Lake Waikaremoana Great Walk information.	State Highway 38, MURUPARA	www.doc.govt.nz	07 366 1080	07 366 1082
East Coast/Hawke's Bay					
Aniwaniwa Visitor Centre	Open every day, 8 a.m.–5 p.m. except Xmas Day. Public Information, Museum, Lake Waikaremoana Great Walk Bookings, Lake Waikareiti Boat Hire, Hunting Permits	State Highway 38 Private Bag 2213, WAIROA	www.doc.govt.nz urewerainfo@doc.govt.nz	06 837 3803	06 837 3722
Napier Information Centre	DOC office. Business hours, Mon–Fri only. Regional information, historic building.	Conservation House 59 Marine Parade, NAPIER	www.doc.govt.nz napier-ao@doc.govt.nz	06 834 3111	06 834 4869
Wanganui					
North Egmont Visitor Centre	Open every day.	Egmont Road, EGMONT VILLAGE	www.doc.govt.nz nthegmontvc@doc.govt.nz	06 756 0990	
Dawson Falls Visitor Centre	Open every day	RD 29, Kaponga Taranaki, HAWERA	www.doc.govt.nz dawsonfallsvc@doc.govt.nz	06 756 0990 027 443 0248 (mobile)	

* Visitor and Information centres are generally not open on Christmas day.


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Tongariro/Taupo					
Whakapapa Visitor Centre	Open every day, 8 a.m.–5 p.m. winter. Walking information, flora, fauna and volcanology displays.	Whakapapa Village, MOUNT RUAPEHU	www.doc.govt.nz whakapapavc@doc.govt.nz	07 892 3729	07 892 3814
Ohakune Visitor Centre	Open every day. Mon–Fri: 9 a.m.–3 p.m.; School and public holidays: 9 a.m.–4 p.m.	Mountain Road, OHAKUNE	www.doc.govt.nz ohakunevc@doc.govt.nz	06 385 0010	06 385 0011
Turangi Visitor Information Centre i SITE	Open every day. Lake Taupo, Tongariro NP and geothermal area information and displays	Ngawaka Place, TURANGI	www.laketauponz.com turangivc@laketauponz.com	07 386 8999	07 386 0074
Wellington					
Conservation Information Centre	Open Mon–Fri: 9 a.m.–5 p.m.; Sat: 10 a.m.–3 p.m. Displays and information, historic building.	Government Buildings Historic Reserve, Lambton Quay, WELLINGTON	www.doc.govt.nz wellingtonvc@doc.govt.nz	04 472 7356	04 471 2075
Mount Bruce National Wildlife Centre	Open every day 9 a.m.–4.30 p.m. Bird displays, audiovisual, nature walk through bird enclosures, café.	SH 2, 28km north of MASTERTON	www.doc.govt.nz mtbruce@doc.govt.nz	06 375 8004	06 375 8004
Nelson/Marlborough					
Nelson Lakes Visitor Centre	Open every day. Displays, audio-visual, Nelson Lakes NP information and interpretation	View Road, ST ARNAUD	www.doc.govt.nz starnaudo@doc.govt.nz	03 521 1806	03 521 1896
Picton Visitor Information Centre i SITE	Open every day. DOC staff in peak season. DOC information for Marlborough Sounds, Queen Charlotte Walkway.	The Forshore, PICTON	pvic@destinationmarlborough.com	03 520 3113	03 5735021
Nelson Visitor Information Centre i SITE	Open every day. DOC staff in peak season. Abel Tasman NP, Kahurangi NP, Mt Richmond FP.	Cnr Trafalgar & Halifax Street, NELSON	vin@nelsonnz.com	03 548 2304	03 546 7393
Kaikoura Visitor Centre i SITE	Open every day.	West End, KAIKOURA	www.kaikoura.co.nz info@kaikoura.co.nz	03 319 5641	03 319 6819
Motueka Visitor Information Centre i SITE	Open every day. Abel Tasman NP Great Walk bookings	Wallace Street, MOTUEKA	www.abeltasmangreenrush.co.nz mzpvin@xtra.co.nz	03 5286543	03 5286563

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Canterbury					
Canterbury Conservancy Office	DOC office open Mon–Fri 8.30 a.m.–5 p.m. North Canterbury and regional Information	133 Victoria St, CHRISTCHURCH	www.doc.govt.nz northcantyvc@doc.govt.nz	03 371 3706	03 365 1388
Arthur's Pass Visitor Centre	Open every day. Displays and information	Arthur's Pass Village, P.O. Box 8, ARTHUR'S PASS	www.doc.govt.nz arthurspassvc@doc.govt.nz	03 318 9211	03 318 9210
Aoraki/Mt. Cook Visitor Centre	Open every day. Mountaineering displays and information	MOUNT COOK VILLIAGE	www.doc.govt.nz mtcookvc@doc.govt.nz	03 435 1186	03 435 1080
Hanmer Springs/ Hurunui i SITE	Open every day. St James Walkway, Holdsworth Station, Hanmer FP	42 Amuri Avenue West, HANMER SPRINGS	www.hurunui.com info@hurunui.com	03 315 7128 or 0800 442 663 NZ only	03 315 7658
West Coast					
Greymouth Visitor Centre i SITE	Open every day.	cnr Herbert & Mackay St, GREYMOUTH	www.westcoastbookings.co.nz vingm@minidata.co.nz	03 768 5101	03 768 0317
Reefton Visitor Centre i SITE	Open every day. Interactive displays, mine experience display and native bird display.	67–69 Broadway, REEFTON	www.reefton.co.nz reeftoninfo@paradise.net.nz	03 732 8391	03 732 8616
Westport Visitor Information i SITE	Open every day. Kahurangi NP information	1 Brougham St, WESTPORT	www.westport.org.nz westport.info@extra.co.nz	03 789 6658	03 789 6668
Paparoa National Park Visitor Centre	Open every day. Short walk to Pancake Rocks, visitor centre displays, regional information	Main Road, PUNAKAIKI	www.doc.govt.nz punakaikivc@doc.govt.nz	03 731 1895	03 731 1896
Franz Josef Glacier Visitor	Open every day. Glacier visiting information	FRANZ JOSEF	www.doc.govt.nz franzjosefvc@doc.govt.nz	03 752 0796	03 752 0797
Haast Visitor Centre	Open every day. South Westland World Heritage Area information. Gateway to Otago and Wanaka	Haast Junction, Corner SH6 and Jackson Bay Road, HAAST	www.doc.govt.nz haastvc@doc.govt.nz	03 750 0809	03 750 0832
Otago					
Wanaka Visitor Centre	Open every day. Mt Aspiring NP information	Ardmore St, WANAKA	www.doc.govt.nz wanakavc@doc.govt.nz	03 443 7660	03 443 8777
Makarora Visitor Centre	Conservation displays and information	Haast Highway 6, MAKARORA	www.doc.govt.nz makaroravc@doc.govt.nz	03 443 8365	03 443 8374
Queenstown Visitor Centre	Oct–Nov: Open every day 9 a.m.–5 p.m. Dec–Apr: 9 a.m.–6 p.m. May–Sep: Closed	37 Shotover St, QUEENSTOWN	www.doc.govt.nz queenstownvc@doc.govt.nz	03 442 7935	03 442 7932
Glenorchy Visitor Centre	Summer: Open every day 8.30 a.m.–4.30 p.m. Winter: closed until 26 October 2004	Cnr Mull St & Oban St, GLENORCHY	www.doc.govt.nz glenorchyvc@doc.govt.nz	03 442 9937	03 442 9938

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Southland

Fiordland National Park VC	Nov–Apr: Open every day 8.30 a.m.–6 p.m. (Jan: Close 8 p.m.) May–Nov: 8.30 a.m.–4.30 p.m.	Lakefront Drive, PO Box 29, TE ANAU	www.doc.govt.nz fiordlandvc@doc.govt.nz	03 249 7924	03 249 7613
Great Walks Booking Office	Nov–April: Open every day 8.30 a.m.–5 p.m. May–Oct: Mon–Fri 8.30 a.m.–4.30 p.m. Milford, Kepler and Routeburn track bookings	Lakefront Drive, PO Box 29, TE ANAU	greatwalksbooking@doc.govt.nz	03 249 8514	03 249 8515
Stewart Island Visitor Centre	Peak season 26 Dec – 31 Mar: Open Mon–Fri 8.30 a.m.– 7 p.m.; Weekends and public holidays 9 a.m.–7 p.m. 1 Apr – 25 Dec: Mon–Fri 9 a.m.–5 p.m.; shorter weekend opening hours, phone for details.	Main Road, Halfmoon Bay, STEWART ISLAND	www.doc.govt.nz stewartislandvc@doc.govt.nz	03 219 0002	03 219 0003
Invercargill Visitor Information Centre  SITE	Regional information including Stewart Island	108 Gala Street, City Centre, INVERCARGILL	www.southland.org.nz tourismandtravel. invercargill@thenet.net.nz	03 214 6243	03 218 4415

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